

Storm Catastrophe Reporting Contacts  
6/1/2018



Carrier	Phone Numbers		Fax Numbers		Property	Auto	Email Address
	Property	Auto	Property	Auto			
AIG	(877) 399-6442	(877) 399-6442	(866) 947-4562	(866) 947-4562			enewloss@nationwide.com
Allied	(800) 421-3535	(800) 421-3535	(800) 554-2899	(800) 554-2899			enewloss@nationwide.com
AutoOwners	(888) 252-4626	(888) 252-4626	(336) 662-0964	(336) 662-0964			Greensboro.clm@aoin.com
Berkley Southeast	(855) 802-5273	(855) 802-5273	(866) 814-7532	(866) 814-7532			newclaims@berkleysys.com
Builders Mutual	(800) 809-4862	(800) 809-4862	(919) 845-9385	(919) 845-9385			otcnoticeofloss@bmico.com
Chubb (ACE)	(800) 252-4670	(800) 252-4670	(800) 300-2538	(800) 300-2538			ACEClaimsFirstNotice@acegroup.com
Cincinnati	(877) 242-2544	(877) 242-2544	(877) 242-3665	(877) 242-3665			claimsmaindesk@cinfin.com
Citizens (Florida)	(866) 411-2742	(866) 411-2742	(800) 399-4737	(800) 399-4737			claimsmaindesk@cinfin.com
Citizens -Hanover	(800) 628-0250	(800) 628-0250	(800) 399-4734	(800) 399-4734			firstreport@hanover.com
Companion Group	(800) 845-2724		(877) 379-7389				firstreport@hanover.com
EMC	(888) 362-2255	(888) 362-2255	(704) 548-2836	(704) 548-2836			Charlotte.claims@emcins.com
Employers	(888) 682-6671	(888) 682-6671	(877) 329-2954	(877) 329-2954			ECFROI@employers.com
Encompass	(800) 588-7400	(800) 588-7400					
Farmers	(800) 435-7764	(800) 435-7764					http://www.farmers.com/claim.html
Firemans Fund	(800) 347-3428	(800) 347-3428					http://www.agcs.allianz.com/global-offices/united-states/how-to-report-a-claim/
Nat General (GMAC)	(800) 325-1088	(800) 468-3466					http://www.nationalgeneral.com/claims-center/report-claim.asp
Great American	(800) 221-7274	(800) 221-7274	(800) 811-4751				pimclaims@gaic.com
Guide One	(888) 748-4326	(888) 748-4326	(800) 233-2698	(800) 233-2698			CLU@guideone.com
Hanover	(800) 628-0250	(800) 628-0250	(800) 399-4734	(800) 399-4734			firstreport@hanover.com
Hanover (Special Accts)	(800) 628-0250	(800) 628-0250	(508) 926-4789	(508) 926-4789			spacctclaim@hanover.com
Hartford	(800) 243-5860	(800) 243-5860	(866) 861-2513	(866) 861-2513			agentfaxreporting.claim@thehartford.com
Hull & Co	(800) 241-4855	(800) 241-4855	(866) 676-1701	(866) 676-1701			claims@hull-assoc.com
Isurity	(800) 869-3999	(800) 869-3999	(336) 869-7064	(336) 869-7064			claims@isurity.com
Jackson Sumner	(800) 342-5572	(800) 342-5572	(828) 262-0754	(828) 262-0754			claims@jsausa.com
K & K	(800) 237-2917	(800) 237-2917	(312) 381-9079	(312) 381-9079			KK.Claims@kandkinsurance.com
Liberty Mutual	(800) 225-2467	(800) 225-2467	(800) 969-3062	(800) 969-3062			
Main Street America Group	(877) 425-2467	(877) 425-2467					https://www.msagroup.com/policyholder/reportclaimonline.cfm
Markel	(800) 362-7535	(800) 362-7535	(804) 565-1970	(804) 565-1970			newclaims@markelcorp.com
Massachusetts Bay Insurance Co	(508) 853-7200	(508) 853-7200					firstreport@hanover.com
MetLife	(800) 854-6011	(800) 854-6011	(800) 743-1546	(800) 743-1546			MET_CAT@metlife.com
Montgomery	(800) 225-2467	(800) 225-2467	(800) 432-4297	(800) 432-4297			miclaimfax@montgomery-ins.com
National Flood Ins (NFIP)	(800) 621-3362		(800) 767-5574				claimsmailbox@nfs.stoneriver.com
National Grange NGM (MSA)	(877) 425-2467	(877) 425-2467	(877) 282-3844	(877) 282-3844			fno1@msagroup.com
NCJUA	(800) 662-7048		(919) 745-3899				
Peerless (Liberty)	(800) 522-7152	(800) 522-7152	(800) 432-4297	(800) 432-4297			miclaimlossnotice@montgomery-ins.com
Penn National	(800) 766-2245	(800) 766-2245	(866) 496-4764	(866) 496-4764			https://www.pennnationalinsurance.com/portal/reportclaim/step1/
Pennsylvania Lumbermans	(800) 752-1895	(800) 752-1895	(215) 829-1211	(215) 829-1211			claims@plmins.com
Philadelphia	(800) 765-9749	(800) 765-9749	(800) 685-9238	(800) 685-9238			claimsreport@phlyins.com
Progressive	(800) 776-4737	(800) 776-4737					
Relmark Program Mgrs	(800) 610-2444		(610) 321-1021				jmsopko@irmclaim.com
Safeco Insurance	(800) 332-3226	(800) 332-3226					
Selective	(866) 455-9969	(866) 455-9969	(877) 352-6541	(877) 352-6541			CSVCENTER@selective.com
Selective (flood)	(877) 348-0552	(877) 348-0552	(973) 948-2599	(973) 948-2599			http://customer.myselectiveflood.com/ConsumerPortal/Claims/Report?Redirected=Y
Scottsdale Insurance Company	(800) 423-7675	(800) 423-7675					SICReportloss@scottsdaleins.com
Transguard	(800) 780-8423						claims.reporting@transguard.com
Travelers	(800) 238-6225	(800) 238-6225	(877) 784-5329	(877) 784-5329			custrel@travelers.com
Travelers (boats)	(800) 252-4633						
USLI	(800) 523-5545	(800) 523-5545					https://ezpay.usli.com/Policy/ReportClaim/
Westfield	(866) 937-2663	(866) 937-2663	(866) 937-2664	(866) 937-2664			WestfieldCCC@Westfieldgrp.com
York Claims Service	(800) 835-8179	(800) 835-8179					yorkclaimstake@york-claims.com
Zurich	(800) 987-3373	(800) 987-3373	(877) 962-2567	(877) 962-2567			USZ_CareCenter@zurichna.com