

Storm Catastrophe Reporting Contacts

6/5/2017



Carrier	Phone Numbers		Fax Numbers		Property	Auto	Email Address
	Property	Auto	Property	Auto			
AIG	(877) 399-6442	(877) 399-6442	(866) 947-4562	(866) 947-4562			
Allied	(800) 421-3535	(800) 421-3535	(800) 554-2899	(800) 554-2899	enewloss@nationwide.com		enewloss@nationwide.com
AutoOwners	(888) 252-4626	(888) 252-4626	(336) 662-0964	(336) 662-0964	Greensboro.clm@aoins.com		Greensboro.clm@aoins.com
Berkley Southeast	(855) 802-5273	(855) 802-5273	(866) 814-7532	(866) 814-7532	newclaims@berkleysig.com		newclaims@berkleysig.com
Builders Mutual	(800) 809-4862	(800) 809-4862	(919) 845-9385	(919) 845-9385	otcnoticeofloss@bmico.com		otcnoticeofloss@bmico.com
Chubb (ACE)	(800) 252-4670	(800) 252-4670	(800) 300-2538	(800) 300-2538	ACEClaimsFirstNotice@acegroup.com		ACEClaimsFirstNotice@acegroup.com
Cincinnati	(877) 242-2544	(877) 242-2544	(877) 242-3665	(877) 242-3665	claimsmaindesk@cinfin.com		claimsmaindesk@cinfin.com
Citizens (Florida)	(866) 411-2742	(866) 411-2742	(800) 399-4737	(800) 399-4737			
Citizens - Hanover	(800) 628-0250	(800) 628-0250	(800) 399-4734	(800) 399-4734	firstreport@hanover.com		firstreport@hanover.com
Companion Group	(800) 845-2724		(877) 379-7389		nol@companiongroup.com		
EMC	(888) 362-2255	(888) 362-2255	(704) 548-2836	(704) 548-2836	Charlotte.claims@emcins.com		Charlotte.claims@emcins.com
Employers	(888) 682-6671	(888) 682-6671	(877) 329-2954	(877) 329-2954	ECFROI@employers.com		ECFROI@employers.com
Encompass	(800) 588-7400	(800) 588-7400					
Farmers	(800) 435-7764	(800) 435-7764			http://www.farmers.com/claim.html		http://www.farmers.com/claim.html
Firemans Fund	(800) 347-3428	(800) 347-3428			http://www.agcs.allianz.com/global-offices/united-states/how-to-report-a-claim/		http://www.agcs.allianz.com/global-offices/united-states/how-to-report-a-claim/
Nat General (GMAC)	(800) 325-1088	(800) 468-3466			http://www.nationalgeneral.com/claims-center/report-claim.asp		http://www.nationalgeneral.com/claims-center/report-claim.asp
Great American	(800) 221-7274	(800) 221-7274	(800) 811-4751		pimclaims@gaic.com		
Guide One	(888) 748-4326	(888) 748-4326	(800) 233-2698	(800) 233-2698	CLU@guideone.com		CLU@guideone.com
Hanover	(800) 628-0250	(800) 628-0250	(800) 399-4734	(800) 399-4734	firstreport@hanover.com		firstreport@hanover.com
Hanover (Special Accts)	(800) 628-0250	(800) 628-0250	(508) 926-4789	(508) 926-4789	spacctclaim@hanover.com		spacctclaim@hanover.com
Hartford	(800) 243-5860	(800) 243-5860	(866) 861-2513	(866) 861-2513	agentfaxreporting.claim@thehartford.com		agentfaxreporting.claim@thehartford.com
Hull & Co	(800) 241-4855	(800) 241-4855	(866) 676-1701	(866) 676-1701	claims@hull-assoc.com		claims@hull-assoc.com
iSurety	(800) 869-3999	(800) 869-3999	(336) 869-7064	(336) 869-7064	claims@isurty.com		claims@isurty.com
Jackson Sumner	(800) 342-5572	(800) 342-5572	(828) 262-0754	(828) 262-0754	claims@jsausa.com		claims@jsausa.com
K & K	(800) 237-2917	(800) 237-2917	(312) 381-9079	(312) 381-9079	KK.Claims@kandkinsurance.com		KK.Claims@kandkinsurance.com
Liberty Mutual	(800) 225-2467	(800) 225-2467	(800) 969-3062	(800) 969-3062			
Main Street America Group	(877) 425-2467	(877) 425-2467			https://www.msagroup.com/policyholder/reportclaimonline.cfm		https://www.msagroup.com/policyholder/reportclaimonline.cfm
Markel	(800) 362-7535	(800) 362-7535	(804) 565-1970	(804) 565-1970	newclaims@markelcorp.com		newclaims@markelcorp.com
Massachusetts Bay Insurance Co	(508) 853-7200	(508) 853-7200			firstreport@hanover.com		firstreport@hanover.com
MetLife	(800) 854-6011	(800) 854-6011	(800) 743-1546	(800) 743-1546	MET_CAT@metlife.com		MET_CAT@metlife.com
Montgomery	(800) 225-2467	(800) 225-2467	(800) 432-4297	(800) 432-4297	miclaimfax@montgomery-ins.com		miclaimfax@montgomery-ins.com
National Flood Ins (NFIP)	(800) 621-3362		(800) 767-5574		claimsmailbox@nfs.stoneriver.com		
National Grange NGM (MSA)	(877) 425-2467	(877) 425-2467	(877) 282-3844	(877) 282-3844	fnol@msagroup.com		fnol@msagroup.com
NCJUA	(800) 662-7048		(919) 745-3899				
Peerless (Liberty)	(800) 522-7152	(800) 522-7152	(800) 432-4297	(800) 432-4297	miclaimlossnotice@montgomery-ins.com		miclaimlossnotice@montgomery-ins.com
Penn National	(800) 766-2245	(800) 766-2245	(866) 496-4764	(866) 496-4764	https://www.pennnationalinsurance.com/portal/reportclaim/step1/		https://www.pennnationalinsurance.com/portal/reportclaim/step1/
Pennsylvania Lumbermans	(800) 752-1895	(800) 752-1895	(215) 829-1211	(215) 829-1211	claims@plmins.com		claims@plmins.com
Philadelphia	(800) 765-9749	(800) 765-9749	(800) 685-9238	(800) 685-9238	claimsreport@phlyins.com		claimsreport@phlyins.com
Progressive	(800) 776-4737	(800) 776-4737					
Relmark Program Mgrs	(800) 610-2444		(610) 321-1021		jmsopko@irmclaim.com		
Safeco Insurance	(800) 332-3226	(800) 332-3226					
Selective	(866) 455-9969	(866) 455-9969	(877) 352-6541	(877) 352-6541	CSVCENTER@selective.com		CSVCENTER@selective.com
Selective (flood)	(877) 348-0552	(877) 348-0552	(973) 948-2599	(973) 948-2599	https://customer.myselectiveflood.com/ConsumerPortal/Claims/Report		https://customer.myselectiveflood.com/ConsumerPortal/Claims/Report
Scottsdale Insurance Company	(800) 423-7675	(800) 423-7675			SICReportaloss@scottsdaleins.com		
Transguard		(800) 780-8423			claims.reporting@transguard.com		claims.reporting@transguard.com
Travelers	(800) 238-6225	(800) 238-6225	(877) 784-5329	(877) 784-5329	custrel@travelers.com		custrel@travelers.com
Travelers (boats)	(800) 252-4633						
USLI	(800) 523-5545	(800) 523-5545			https://ezpay.usli.com/Policy/ReportClaim/		https://ezpay.usli.com/Policy/ReportClaim/
Westfield	(866) 937-2663	(866) 937-2663	(866) 937-2664	(866) 937-2664	WestfieldCCC@Westfieldgrp.com		WestfieldCCC@Westfieldgrp.com
York Claims Service	(800) 835-8179	(800) 835-8179			yorkclaimsintake@york-claims.com		yorkclaimsintake@york-claims.com
Zurich	(800) 987-3373	(800) 987-3373	(877) 962-2567	(877) 962-2567	USZ_CareCenter@zurichna.com		USZ_CareCenter@zurichna.com