

Storm Catastrophe Reporting Contacts

5/11/2021



Carrier	Phone Numbers		Fax Numbers		Property	Auto	Email Address	Website
	Property	Auto	Property	Auto				
AIG	(877) 399-6442	(877) 399-6442	(866) 947-4562	(866) 947-4562				
Allied	(800) 421-3535	(800) 421-3535	(800) 554-2899	(800) 554-2899			<a href="mailto:enewloss@nationwide.com">enewloss@nationwide.com</a>	<a href="mailto:enewloss@nationwide.com">enewloss@nationwide.com</a>
AmRisc	(252) 247-8796	N/A	(252) 726-2855	N/A			<a href="mailto:claims@amrisc.com">claims@amrisc.com</a>	<a href="http://www.amrisconline.com">www.amrisconline.com</a>
AutoOwners	(888) 252-4626	(844) 359-4601	(336) 662-0964	(517) 886-8751			<a href="mailto:Greensboro.clm@aoins.com">Greensboro.clm@aoins.com</a>	<a href="mailto:MOTORCARRIER.CLM@aoins.com">MOTORCARRIER.CLM@aoins.com</a>
Berkley Southeast	(855) 802-5273	(855) 802-5273	(866) 814-7532	(866) 814-7532			<a href="mailto:newclaims@berkleysig.com">newclaims@berkleysig.com</a>	<a href="https://www.berkleysig.com/claims/">https://www.berkleysig.com/claims/</a>
Builders Mutual	(800) 809-4862	(800) 809-4862	(919) 845-9385	(919) 845-9385			<a href="mailto:noticeofloss@bmico.com">noticeofloss@bmico.com</a>	<a href="mailto:noticeofloss@bmico.com">noticeofloss@bmico.com</a>
Chubb (ACE)	(800) 433-0385	(800) 433-0385	(800) 300-2538	(800) 300-2538			<a href="mailto:ACEClaimsFirstNotice@acegroup.com">ACEClaimsFirstNotice@acegroup.com</a>	<a href="mailto:ACEClaimsFirstNotice@acegroup.com">ACEClaimsFirstNotice@acegroup.com</a>
Cincinnati	(877) 242-2544	(877) 242-2544	(877) 242-3665	(877) 242-3665			<a href="mailto:claimsmaindesk@cinfin.com">claimsmaindesk@cinfin.com</a>	<a href="mailto:claimsmaindesk@cinfin.com">claimsmaindesk@cinfin.com</a>
Citizens (Florida)	(866) 411-2742	(866) 411-2742	(800) 399-4737	(800) 399-4737				
Citizens -Hanover	(800) 628-0250	(800) 628-0250	(800) 399-4734	(800) 399-4734			<a href="mailto:firstreport@hanover.com">firstreport@hanover.com</a>	<a href="http://www.hanover.com">www.hanover.com</a>
Companion Group	(800) 845-2724		(877) 379-7389				<a href="mailto:claimscolumbia@enstargroup.com">claimscolumbia@enstargroup.com</a>	
CRC Group							<a href="mailto:Claims@crcgroup.com">Claims@crcgroup.com</a>	<a href="https://www.crcgroup.com/More/Claims-Reporting?portalid=34">https://www.crcgroup.com/More/Claims-Reporting?portalid=34</a>
EMC	(888) 362-2255	(888) 362-2255	(704) 548-2836	(704) 548-2836			<a href="mailto:Charlotte.claims@emcins.com">Charlotte.claims@emcins.com</a>	<a href="mailto:Charlotte.claims@emcins.com">Charlotte.claims@emcins.com</a>
Employers	(888) 682-6671	(888) 682-6671	(877) 329-2954	(877) 329-2954			<a href="mailto:ECFROI@employers.com">ECFROI@employers.com</a>	<a href="mailto:ECFROI@employers.com">ECFROI@employers.com</a>
Encompass	(800) 588-7400	(800) 588-7400						
Farmers	(800) 435-7764	(800) 435-7764					<a href="#">Website</a>	<a href="https://www.farmers.com/claims/">https://www.farmers.com/claims/</a>
Firemans Fund	(800) 347-3428	(800) 347-3428					<a href="#">Website</a>	<a href="http://www.agcs.allianz.com/global-offices/united-states/how-to-report-a-claim/">http://www.agcs.allianz.com/global-offices/united-states/how-to-report-a-claim/</a>
Nat General (GMAC)	(800) 325-1088	(800) 468-3466					<a href="http://www.nationalgeneral.com/claims-center/report-claim.asp">http://www.nationalgeneral.com/claims-center/report-claim.asp</a>	<a href="http://www.nationalgeneral.com/claims-center/report-claim.asp">http://www.nationalgeneral.com/claims-center/report-claim.asp</a>
Great American	(800) 221-7274	(800) 221-7274	(800) 811-4751				<a href="mailto:pimclaims@gaic.com">pimclaims@gaic.com</a>	<a href="http://www.gaig.com/PIM">www.gaig.com/PIM</a>
Guide One	(888) 748-4326	(888) 748-4326	(800) 233-2698	(800) 233-2698			<a href="mailto:CLU@guideone.com">CLU@guideone.com</a>	<a href="mailto:CLU@guideone.com">CLU@guideone.com</a>
Hanover	(800) 628-0250	(800) 628-0250	(800) 399-4734	(800) 399-4734			<a href="mailto:firstreport@hanover.com">firstreport@hanover.com</a>	<a href="http://www.hanover.com">www.hanover.com</a>
Hanover (Special Accts)	(800) 628-0250	(800) 628-0250	(508) 926-4789	(508) 926-4789			<a href="mailto:spacctclaim@hanover.com">spacctclaim@hanover.com</a>	<a href="mailto:spacctclaim@hanover.com">spacctclaim@hanover.com</a>
Harford Mutual	(800) 638-3669	(800) 638-3669	(410) 836-0977				<a href="mailto:claimline@hm1842.com">claimline@hm1842.com</a>	
Hartford	(800) 327-3636	(800) 327-3636	(800) 347-8197	(800) 347-8197			<a href="mailto:lossconnect@thehartford.com">lossconnect@thehartford.com</a>	
Hartford (Agents)	(800) 553-1710	(800) 553-1710						
Hull & Co. Charlotte	(800) 241-4855	(800) 241-4855	(866) 676-1701	(866) 676-1701			<a href="mailto:claims@hull-assoc.com">claims@hull-assoc.com</a>	<a href="mailto:claims@hull-assoc.com">claims@hull-assoc.com</a>
iSurity	(800) 869-3999	(800) 869-3999	(336) 869-7064	(336) 869-7064			<a href="mailto:claims@isurity.com">claims@isurity.com</a>	<a href="mailto:claims@isurity.com">claims@isurity.com</a>
Jackson Sumner	(800) 342-5572	(800) 342-5572	(828) 262-0754	(828) 262-0754			<a href="mailto:claims@jsausa.com">claims@jsausa.com</a>	<a href="https://www.jsausa.com/site/quote-online/report-a-claim/">https://www.jsausa.com/site/quote-online/report-a-claim/</a>
K & K	(800) 237-2917	(800) 237-2917	(312) 381-9079	(312) 381-9079			<a href="mailto:KK.Claims@kandkinsurance.com">KK.Claims@kandkinsurance.com</a>	<a href="mailto:KK.Claims@kandkinsurance.com">KK.Claims@kandkinsurance.com</a>
Liberty Mutual	(800) 225-2467	(800) 225-2467	(800) 969-3062	(800) 969-3062			<a href="mailto:clclaimreports@libertymutual.com">clclaimreports@libertymutual.com</a>	
Lloyd's of London - Private Flood	Unknown-email		Unknown-email				<a href="mailto:tpa@pibadjusters.com">tpa@pibadjusters.com</a>	
Main Street America Group	(877) 425-2467	(877) 425-2467					<a href="https://www.msagroup.com/policyholder/reportclaimonline.cfm">https://www.msagroup.com/policyholder/reportclaimonline.cfm</a>	<a href="https://www.msagroup.com/policyholder/reportclaimonline.cfm">https://www.msagroup.com/policyholder/reportclaimonline.cfm</a>
Markel	(800) 362-7535	(800) 362-7535	(804) 565-1970	(804) 565-1970			<a href="mailto:newclaims@markelcorp.com">newclaims@markelcorp.com</a>	<a href="mailto:newclaims@markelcorp.com">newclaims@markelcorp.com</a>
Massachusetts Bay Insurance Co	(508) 853-7200	(508) 853-7200					<a href="mailto:firstreport@hanover.com">firstreport@hanover.com</a>	<a href="mailto:firstreport@hanover.com">firstreport@hanover.com</a>
MetLife	(800) 854-6011	(800) 854-6011	(800) 743-1546	(800) 743-1546			<a href="mailto:MET_CAT@metlife.com">MET_CAT@metlife.com</a>	<a href="mailto:MET_CAT@metlife.com">MET_CAT@metlife.com</a>
Montgomery	(800) 225-2467	(800) 225-2467	(800) 432-4297	(800) 432-4297			<a href="mailto:miclaimfax@montgomery-ins.com">miclaimfax@montgomery-ins.com</a>	<a href="mailto:miclaimfax@montgomery-ins.com">miclaimfax@montgomery-ins.com</a>
National Flood Ins (NFIP)	(800) 767-4341		(800) 767-5574				<a href="mailto:floodclaims@nfipdirect.fema.gov">floodclaims@nfipdirect.fema.gov</a>	
National Grange NGM (MSA)	(877) 425-2467	(877) 425-2467	(877) 282-3844	(877) 282-3844			<a href="mailto:fnol@msagroup.com">fnol@msagroup.com</a>	<a href="mailto:fnol@msagroup.com">fnol@msagroup.com</a>
NCJUA	(800) 662-7048		(919) 745-3899					
Peerless (Liberty)	(800) 522-7152	(800) 522-7152	(800) 432-4297	(800) 432-4297			<a href="mailto:miclaimlossnotice@montgomery-ins.com">miclaimlossnotice@montgomery-ins.com</a>	<a href="mailto:miclaimlossnotice@montgomery-ins.com">miclaimlossnotice@montgomery-ins.com</a>
Penn National	(800) 766-2245	(800) 766-2245	(866) 496-4764	(866) 496-4764			<a href="https://www.pennnationalinsurance.com/portal/reportclaim/step1/">https://www.pennnationalinsurance.com/portal/reportclaim/step1/</a>	<a href="https://www.pennnationalinsurance.com/portal/reportclaim/step1/">https://www.pennnationalinsurance.com/portal/reportclaim/step1/</a>
Pennsylvania Lumbermans	(800) 752-1895	(800) 752-1895	(215) 829-1211	(215) 829-1211			<a href="mailto:claims@plmins.com">claims@plmins.com</a>	<a href="mailto:claims@plmins.com">claims@plmins.com</a>
Philadelphia	(800) 765-9749	(800) 765-9749	(800) 685-9238	(800) 685-9238			<a href="mailto:claimsreport@phlyins.com">claimsreport@phlyins.com</a>	<a href="mailto:claimsreport@phlyins.com">claimsreport@phlyins.com</a>
Progressive	(800) 776-4737	(800) 776-4737						
QBE	(844) 723-2524		(888) 723-2567				<a href="mailto:newlossqbe@us.qbe.com">newlossqbe@us.qbe.com</a>	
Relmark Program Mgrs	(800) 610-2444		(610) 321-1021				<a href="mailto:jmsopko@irmclaim.com">jmsopko@irmclaim.com</a>	
Safeco Insurance	(800) 332-3226	(800) 332-3226						
Selective	(866) 455-9969	(866) 455-9969	(877) 352-6541	(877) 352-6541			<a href="mailto:CSVCENTER@selective.com">CSVCENTER@selective.com</a>	<a href="mailto:CSVCENTER@selective.com">CSVCENTER@selective.com</a>
Selective (flood)	(877) 348-0552	(877) 348-0552	(973) 948-2599	(973) 948-2599			<a href="#">Website</a>	<a href="https://customer.myselectiveflood.com/ConsumerPortal/Claims/Report">https://customer.myselectiveflood.com/ConsumerPortal/Claims/Report</a>
Scottsdale Insurance Company	(800) 423-7675	(800) 423-7675					<a href="mailto:essreportaoss@nationwide.com">essreportaoss@nationwide.com</a>	
Transguard		(800) 780-8423					<a href="mailto:claims.reporting@transguard.com">claims.reporting@transguard.com</a>	<a href="mailto:claims.reporting@transguard.com">claims.reporting@transguard.com</a>
Travelers	(800) 252-4633	(800) 252-4633	(877) 784-5329	(877) 784-5329			<a href="mailto:FirstReport@Travelers.com">FirstReport@Travelers.com</a>	<a href="https://www.travelers.com/claims/report-claim/index">https://www.travelers.com/claims/report-claim/index</a>
Travelers (boats)	(800) 252-4633							
USLI	(800) 523-5545	(800) 523-5545					<a href="https://ezpay.usli.com/Policy/ReportClaim/">https://ezpay.usli.com/Policy/ReportClaim/</a>	<a href="https://ezpay.usli.com/Policy/ReportClaim/">https://ezpay.usli.com/Policy/ReportClaim/</a>
Velocity	(844) 878-2567						<a href="http://www.business.claims@velocityrisk.com">www.business.claims@velocityrisk.com</a>	
Westfield	(866) 937-2663	(866) 937-2663	(866) 937-2664	(866) 937-2664			<a href="mailto:WestfieldCCC@Westfieldgrp.com">WestfieldCCC@Westfieldgrp.com</a>	<a href="mailto:WestfieldCCC@Westfieldgrp.com">WestfieldCCC@Westfieldgrp.com</a>
York Claims Service	(800) 835-8179	(800) 835-8179					<a href="mailto:yorkclaimsintake@york-claims.com">yorkclaimsintake@york-claims.com</a>	<a href="mailto:yorkclaimsintake@york-claims.com">yorkclaimsintake@york-claims.com</a>
Zurich	(800) 987-3373	(800) 987-3373	(877) 962-2567	(877) 962-2567			<a href="mailto:USZ_CareCenter@Zurichna.com">USZ_CareCenter@Zurichna.com</a>	<a href="https://webclaims.zurichna.com">https://webclaims.zurichna.com</a>